



Mahanadi
Coalfields
Limited
(A Subsidiary of Coal India Limited)
A Mini Ratna Company

Office of the General Manager(S&M)
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No. MCL/SBP/S&M/Vig. Awareness week/2011/

Dt.20.10.2011

N O T I C E

On the eve of Vigilance Awareness Week, MCL is organising a seminar/workshop at Officer's Club (Glass House), MCL HQ, Jagriti Vihar on 04.11.2011 at 11.00 AM on the following agenda.

1. *The complaint handling policy of the Deptt.*
2. *Various avenues for re-dressal of complaints/grievances.*
3. *Initiatives taken for improvement in system/procedure, etc.*
4. *e-Receipt & e-Payment*
5. *e-Auction.*

This year, the Commission has thrust main focus of observing Vigilance Awareness Week is "Participative Vigilance".

All esteemed consumers of MCL are co-ordially requested to attend the same.

General Manager (S&M)